Attorney Docket No. 08011.0138 Serial No. 09/610,197

creating an ad-attribute profile for each of said advertisements, said ad-attribute profile comprising a measure of uncertainty regarding said recipient's interest in each of said advertisements, wherein said measure of uncertainty inversely affects said adattribute profile;

computing a value that said recipient will select each of said advertisements; and selecting the advertisement corresponding to a highest value.

- 3. The method of claim 2, further compromising the step of serving the highest value advertisement of the recipient.
- 4. The method of claim 2, wherein said ad-attribute profile further comprises a measure of a degree of content of said predetermined characteristics in said advertisements.
- 5. The method of claim 2, wherein said at least one customer profile comprises one attribute for each of said predetermined characteristics.
- 6. The method of claim 2, wherein the uncertainty is inversely proportional to a number of times said advertisement has been served.
- 7. The method of claim 6, wherein said ad-attribute profile comprises one attribute for each of said predetermined characteristics.

Al

B

LAW OFFICES
FINNEGAN, HENDERSON,
FARABOW, GARRETT,
8 DUNNER, L.L.P.
1300 I STREET, N. W.
WASHINGTON, DC 20005
202-408-4000

Attorney Docket No. 08011.0138 Serial No. 09/610.197

- 8. The method of claim 7, wherein said computing step further comprises the following steps for each advertisement:
- (a) multiplying an attribute of said customer profile by a corresponding attribute of said ad-attribute profile to yield a product;
 - (b) accumulating the product; and
 - (c) repeating stebs (a) and (b) for every attribute of said customer profile.
- 9. The method of claim 8, wherein said computing step further comprises the step of computing a value based on a predicted sequence of Web sites being accessed.
- 10. The method of claim 9, wherein a value for an advertisement is lowered if a particular Web site is predicted to be shown in the future.
- 11. The method of claim 2, wherein said computing step further comprises: adding a revenue amount associated with each of said advertisements to said value; and

subtracting a cost associated with each of said advertisements from said value.

12. The method of claim 2, wherein said computing step further comprises computing a value that said recipient will select each of said advertisements, said value being equal to a square root of a number of times said advertisement has been served.

At

LAW OFFICES
FINNEGAN, HENDERSON,
FARABOW, GARRETT,
& DUNNER, L. L. P.
1300 I STREET, N. W.
WASHINGTON, DC 20005
202-408-4000